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| Substitute for form 1449B/PTO                                                             |   |    |   | <b>Complete if Known</b><br><i>Application Number</i> 10/804,364<br><i>Filing Date</i> March 16, 2004<br><i>First Named Inventor</i> King, Nigel<br><i>Art Unit</i> 4143<br><i>Examiner Name</i> Evans, Kimberly L.<br><i>Attorney Docket Number</i> 021756-002400US |  |
| <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b><br>(Use as many sheets as necessary) |   |    |   |                                                                                                                                                                                                                                                                      |  |
| Sheet                                                                                     | 2 | of | 2 |                                                                                                                                                                                                                                                                      |  |

| NON PATENT LITERATURE DOCUMENTS |                       |                                                                                                                                                                                                                                                                 |                          |  |
|---------------------------------|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--|
| Examiner Initials *             | Cite No. <sup>1</sup> | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published. | T <sup>2</sup>           |  |
|                                 | AH                    | KIM et al., "Using Enterprise Reference Models for Automated ISO 9000 Compliance Evaluation," <u>Proc. 35th Hawaii Int. Conf. System Sciences</u> , 10 pages, (2002).                                                                                           | <input type="checkbox"/> |  |
|                                 | AI                    | LEYMANN et al., "Managing business processes as an information resource," <u>IBM Systems Journal</u> , 33(2):326-348 (1994).                                                                                                                                    | <input type="checkbox"/> |  |
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| Examiner Signature |  | Date Considered |  |
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\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> Applicant is to place a check mark here if English language Translation is attached.